



Hall Technologies • 1234 Lakeshore Dr Suite #150 Coppell, TX 75019 • halltechav.com

## HT-CAM-4K-EPTZ

Auto Framing 4K ePTZ Camera

### DISCONTINUATION MEMORANDUM

December 1, 2024



# Table of Contents

End of General Availability (EGA) Notification .....	3
End of Life (EOL) Notification .....	3
Last Orders .....	3
End of Service (EOS) Notification .....	3
Alternative Solutions .....	4
Glossary .....	4

# Discontinuation Memorandum

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## END OF GENERAL AVAILABILITY (EGA) NOTIFICATION

Formal notification the End of General Availability, in compliance with Hall Technologies' End of Life procedures, is effective December 1, 2024 for the following product(s):

Model	Description
HT-CAM-4K-EPTZ	Auto Framing 4K ePTZ Camera

## END OF LIFE (EOL) NOTIFICATION

Formal notification of the End of Life for the above listed product(s) is February 1, 2025. Hall Technologies will continue to support the products pursuant to its standard 3-year product warranty.

### LAST ORDERS

The listed product(s) will be available for purchase until February 1, 2025 or exhaustion of supply, whichever comes first. Should you wish to purchase any units, the last date Hall Technologies will consider acceptance of a purchase order is February 1, 2025.

## END OF SERVICE (EOS) NOTIFICATION

Formal notification the End of Service for the above listed product(s) is February 1, 2026. Support agreement and 3-year warranty covering the affected product(s) will remain fully supported during the EOS, based on purchase date.

Up until this EOS date, Hall Technologies will continue to support the affected product(s) pursuant to its standard 3-year warranty. Following this EOS date, no field service nor customer support will be available. Test and validation of the listed product(s) will cease. Users continuing to operate the product(s) do so at their own risk.

## ALTERNATIVE SOLUTIONS

The following product(s) potentially may be used as alternative solutions.

Model	Description
HT-CAM-4K-DUAL	4K Dual-Lens AI PTZ Conference Camera

## GLOSSARY

Term	Description
<b>EGA</b>	<p><b>End of General Availability.</b> Indicates customers are given notice of the EOL date and are guided to purchase spares or units required for any purpose. The product will remain available for purchase to existing or new customers until the EOL date. Customers are encouraged to engage with their Hall Technologies Sales Representative to discuss product and solution migration options.</p> <p>After the EGA date is announced, Hall Technologies may choose to stop implementing new features on the product. Bug reports will be reviewed and, if required, fixed until the EOL or EOS date depending on their severity. Quality Assurance and regression testing will continue until the EOS date. Notice of the EOL, EOS dates are given at the EGA notification.</p>
<b>EOL</b>	<p><b>End of Life.</b> Signifies that the product is removed from the price list and is no longer available for purchase. The default EOL date is 2 months after the EGA. The EGA-EOL transition period may be shortened or increased as circumstances require. Support agreements and 3-year warranty covering the affected product will remain fully supported until the EOS date</p>
<b>EOS</b>	<p><b>End of Service.</b> Indicates that all support for the product stops and users continue to operate these devices at their own risk. The default EOS date is one year after the EOL date. The EOL-EOS transition period may be extended as circumstances require. Support agreements and 3-year warranty covering the affected product(s) will remain fully supporting during the EOS based on purchasing date. Service affecting bugs will be reviewed and, if required, fixed until the EOS date.</p>



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